



**Accommodation Cleaner – Holiday Let:** *Part-time · 4 hours per week · Flexible*

The team at Watatunga Wildlife Reserve are looking for a part-time Accommodation Cleaner to support our newest holiday let property on changeover days.

**About us:** Watatunga is a wildlife reserve in Watlington, west Norfolk which opened to the public in August 2020. Situated amongst 170 acres of woodland, grassland, and lakes, Watatunga provides a unique environment for over thirty types of ungulate and rare bird species to roam at their will. Our holiday let accommodation allows guests to enjoy an immersive overnight stay next to the reserve.

**About you:** We are looking for someone reliable, punctual and self-motivated with an exceptional eye for detail. You should be able to work independently and communicate clearly with the wider accommodation team. You must be comfortable working in confined spaces and confident using a ladder, as the property includes a sleeping area with a high and low bunk set-up. A flexible attitude to varying start times is essential. No prior holiday let experience is required, though a background in domestic or commercial cleaning is desirable.

**About the role:** This is a part-time position responsible for preparing our holiday let accommodation to a guest-ready standard on changeover days. As the property is a holiday let, presentation and cleanliness are paramount – guests arrive with high expectations, and your work directly shapes their first impression of the reserve. This is a hands-on, practical role that forms an important part of our wider visitor experience team.

**Hours and schedule:** This role is approximately 2 hours per day on Mondays and Fridays paid at national minimum wage. Shifts will be scheduled within a flexible window to align with guest check-out and check-in times, and the specific start time will be agreed each week depending on occupancy however cleaning is expected to be completed between 10am and 2pm. Some flexibility may be required around late check-outs or other changeover needs, and you will liaise with our accommodation property team as needed. There may be opportunities for additional hours supporting changeover cleans at other holiday let properties on the reserve, depending on availability and business requirements.

**Key responsibilities**

- Clean and prepare all areas of the property to a high standard, including the bunk sleeping area (requires ladder access in a restricted-height space)
- Change and launder bed linen and towels and replenish guest supplies
- Check for damage or maintenance issues and report promptly to the duty manager
- Complete a handover checklist and confirm property readiness to the accommodation team

**Requirements**

- Comfortable in confined spaces and confident working safely at height using a ladder
- Excellent attention to detail with a high standard of cleanliness
- Reliable, punctual and self-motivated with a flexible approach to scheduling
- Clear communicator, able to work independently and report to a wider team

**How to apply:** Send a brief CV and covering email to [visitorexperience@watatunga.co.uk](mailto:visitorexperience@watatunga.co.uk)