



Watatunga Wildlife Reserve - Access Guide to Watatunga Wildlife Reserve (Visitor Attraction and Reception Areas)



Watatunga Wildlife Reserve, Watlington Road, King's Lynn, PE33 0RG
Description: Single storey, wooden chalet.

We have done our best to ensure that our visitor attraction and reception areas are accessible to those in a wheelchair with a specially fitted access ramp to the front door and to the buggy/trailer loading bay. The building is all on one floor and door widths have been widened to allow movement throughout and light switches and electrical sockets repositioned. A wet room was installed within the building as an accessible toilet and changing facility.



We wish you to enjoy your visit, so these are some of the precautions to make our site as accessible as possible:

- There is gravel outside the front door which has stabilising grid matting underneath to allow easier access to the building from disabled parking (adjacent). It is also possible for staff to drive buggies right up to guest vehicles for anyone with limited mobility.
- Our safari trailer is adapted to allow access to the reserve but this cannot be operated by guests, and is towed by the guide. This can accommodate 1 wheelchair and 2 additional passengers. You can access a video of our accessible tours on our website. Please also get in touch pre-booking with any additional queries and we will do our best to answer them.
- We have a hearing loop available to anyone who requires this. Our hearing loop device can be attached to one of our radios to enhance your visitor experience. Your tour guide communicates with you via a radio; making this quite handy as it can be very windy out by the main lake in the reserve.
- We have two kennel spaces available to hire at reception. We can only accept fully vaccinated dogs and the price per kennel is £10.00, and guide dogs are welcome to use our facilities for free. Each kennel is 2m long, 1m high and 1m wide and so each should fit 2 large and one small dog easily. We disinfect kennels between use and while we can provide water bowls, we prefer that you bring your own. Our reception building is approx. 0.4 miles from the roadside entrance – it is not necessarily staffed all the time while you're out on tour but each kennel is provided with a secure lock. Dogs at reception are left entirely at their owner's risk. Kennels can be booked as an extra on any of our buggy or trailer tours.

Pre-arrival and local facilities

The nearest bus stop is: Stoke Road, Tottenhill

The nearest train station is: Watlington Station, Station Road, Watlington, Norfolk, PE33 0JJ

Car-free journey planner via [Good Journey](#) – discount available.



Arrival and car parking

Type of parking available: Outdoor

Number of spaces available: 20+

For what sized car: Any

Parking surface is: Gravel – disabled parking adjacent to the reception building with stabilising grid matting beneath.

Is the parking level? Yes

Is there good space to unload once parked? Yes

Distance to reception from parking: 0m+

Is it pay and display? No

How many steps are there en route to the entrance? Wheelchair ramp at the front of the building or 3 steps up with anti-slip strips.

Main entrance

The main entrance door width is: 97cm

Number of steps to the main entrance: Wheelchair ramp at the front of the building or 3 steps up with anti-slip strips.

How many other entrances to the property are there? 1 – side of the building.

Is the entrance well lit? Yes

Main Reception Area

The flooring is: Laminate

Are there any rugs? Door mat – removable when necessary.

The door widths within these areas are? Main entrance door – 97cm, rear patio door – 163cm, disabled toilet door – 82cm

Is there good space between furniture? Yes

Is the furniture moveable or fixed? Moveable

Is the floor level and step free? Yes

Are the light switches set at a lower level for easier access? Yes

Are the electrical sockets set at a higher level for easier access? Yes



Toilet facilities

Type of flooring: Laminate in accessible toilet and main toilet block.
Is the flooring level? Yes

Width of the doorway: Wet room/disabled toilet 82cm

Is there an accessible or adapted WC? Yes

Is there an accessible or adapted bath or shower? Yes

Is there a ground floor WC? Yes

Is there a ground floor bathroom or shower room? Yes

Does any bath or shower have a grab rail or handle fitted? Yes

Is there any shower where access is level rather than a step up? Yes

We do not have a hoist in the disabled toilet for changing facilities.

Pull cord available for assistance or emergencies.

Outdoor facilities

External areas are: Stretch tent, picnic areas and BBQ hut

Is permanent seating provided? Yes

Is there outside lighting? Yes

Is there colour contrast of critical surfaces (e.g. edges of steps) No

Are there any other hazards (e.g. ponds, water features)? Yes – main lake adjacent to the BBQ hut, under 12s prohibited from use.

General

Mobile phone reception information: Varies across network providers, Wi-Fi available to enhance calls.

Can you easily access an electrical socket in all rooms without having to move furniture (not cloakrooms or bathrooms)? Yes

Can you easily access a light switch in all rooms without having to move furniture (not cloakrooms or bathrooms)? Yes

Do you provide speciality alarms for hearing or sight impaired guests? No